M2M RTU FAQ

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Q01 : How does user check whether the device has connected to RTU Center or not? A01 : Please confirm the light of the device of RTU Center. If the color of the light of the

device of RTU Center is green, it represents the device that has connected to RTU Center. If the color of the light of the device of RTU Center is red, it represents the device that doesn't connect to RTU Center.

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Q02 : Why does the RTU Center show the "Remote Station ID try to establish the connection, but can't fine the match Module!!" information?

A02 : The module of RTU Center is not matched. Please confirm the module of RTU Center when user adds a new device.

Date / Time		Message
2011/01/05	16:58:55	Remote Station ID "1" try to establish the connection, but can't fine the match Module!! (GPRS) (IP: 192.168.0.111, PORT:
2011/01/05	16:58:48	Modify a device "1" (Module Name=GT-540, Station ID=1)
2011/01/05	16:56:13	Remote Station ID "1" close the connection!! (GPRS) (IP: 192.168.0.111, PORT: 2924)
2011/01/05	16:55:46	Remote Station ID "1" established the connection!! (GPRS) (IP: 192.168.0.111, PORT: 2924)
2011/01/05	16:54:40	Add a new device "1" (Module Name=G-4500, Station ID=1)

Device Propertie	8	×
Device Name	1 (Type:Unicode, Max. size: 20)	💉 ок
Module	8-4500	Cancel
Station ID	1 (1 ~ 65535)	
Describe		

Q03 : How does user do when user executes the RTU Center that automatically loads device information every time?

A03: When user finished setting these devices parameters first time, click the Save button to save these parameters and the RTU Center will automatically loads these devices parameters next time.



Q04: When user executed the RTU Center, but happened error "Server close". How dose the user do?

A04 : The RTU Center can't build a server, Please confirm the correct IP address, Port or firewall.

Error message:

Date / Time	_	Moorage
2011/01/05 18	:09:12	Server closed(Local IP: 192.168.0.111, Local PORT: 10000), Err=
Server closed	Local IP: 192.168.0	0.111 Local PORT: 10000

Modify IP address:	Modify Port
Local IP 🔀	Local Port 🔀
Local IP : 192.168.0.104	Local Port: 10000
Modify IP :	Modify Port :
🛩 Modify 🔀 Cancel	Second Modify Kancel

Q05: If user finds the time/date of remote device that is wrong. How dose user do? A05 : When the device connected to RTU Center, right-click the device and select

Parameters => Device time to proofread the correct time on the RTU Center.

<u> </u>	Parameter	Status	
	Device Name	2	
Parameters	Module	G-4500	
	Station ID	2	
Upload SD File	Describe	Only Ethomat	
	Connected Priority	Ethornet	
	Date&Time	2010/06/02 09:30:43	
	Remote Client IP	192 168 0 98	
	Remote Client PORT	3413	
	Send once time (unit: sec)	5	
	Heartbeat time (unit: sec)	0	
	Modbus module num	5	_
rameter- 16 Main Parameter Device Time		Exit	8
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Main Parameter Device Time Device Time Device Time 2010/01/11 14:43:	Comman 13	nd et Set as No	e ow

Q06: If user wants to upload the SD file of GT-540, GT-540P or G-4500 RTU. How dose user do?

A06 : Right-click the device that user wants to upload and selects the "Upload SD File" item on the RTU Center. Then selects the file name that user wants to upload.

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		Parameter		Status	
		Device Name		2	
Parameters		Module		G-4500	
CION DI COMPRESSI		Station ID		2	
Upload SD File		Describe	923		
		Connected Prior	nty	Only Ethern	et
		Doto 2 Timo	noa	CINEME	00-20-42
		Remote Client I	P	192 168 0 98	8
		Remote Client F	PORT	3413	
		Send once time	(unit: sec)	5	
		Heartbeat time	(unit: sec)	0	
		Modbus module	e num	5	
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- 10052507.CSV - 10052508.CSV - 10041500.CSV - 10032900.CSV - 00010100.CSV		File Name File Size (Unit: byte)	2248	n DSV	Refresh File Name
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