

M2M RTU FAQ

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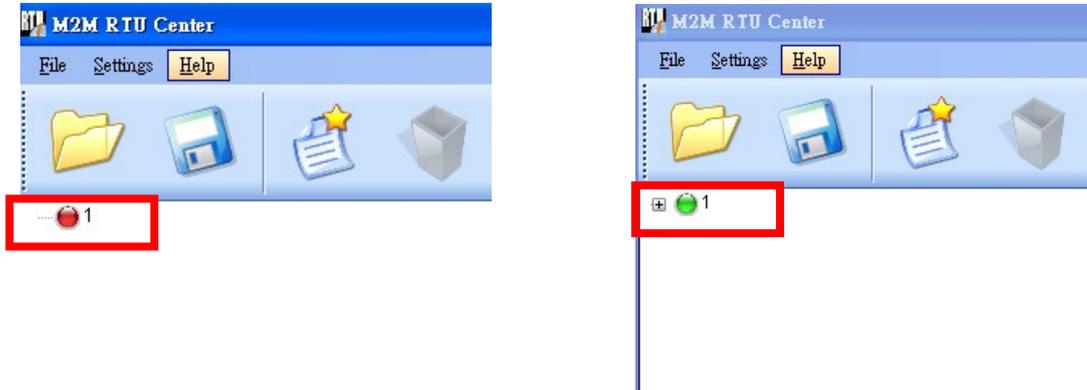
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Q01 : How does user check whether the device has connected to RTU Center or not?

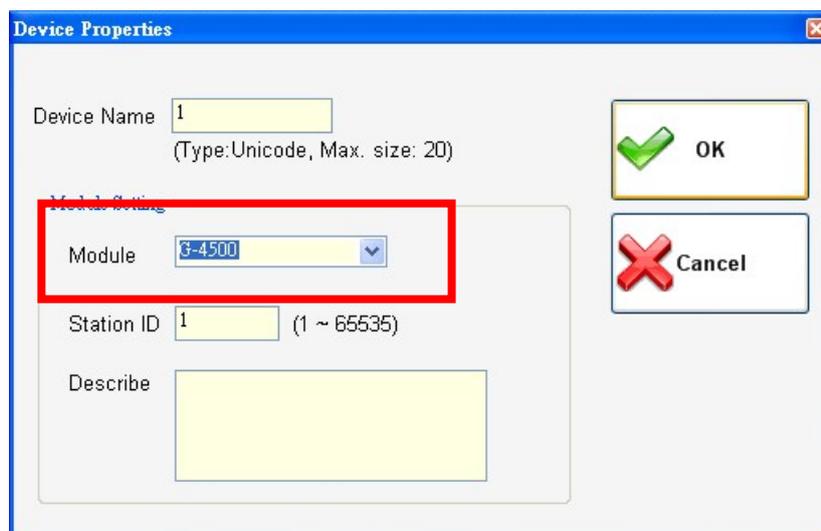
A01 : Please confirm the light of the device of RTU Center. If the color of the light of the device of RTU Center is green, it represents the device that has connected to RTU Center. If the color of the light of the device of RTU Center is red, it represents the device that doesn't connect to RTU Center.



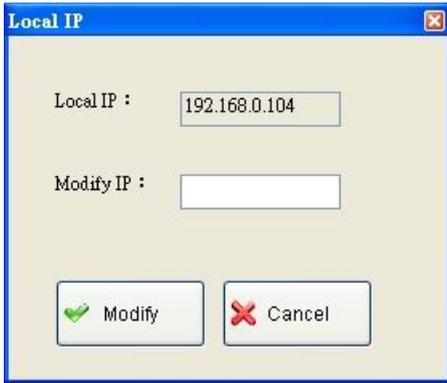
Q02 : Why does the RTU Center show the “Remote Station ID try to establish the connection, but can't find the match Module!!” information?

A02 : The module of RTU Center is not matched. Please confirm the module of RTU Center when user adds a new device.

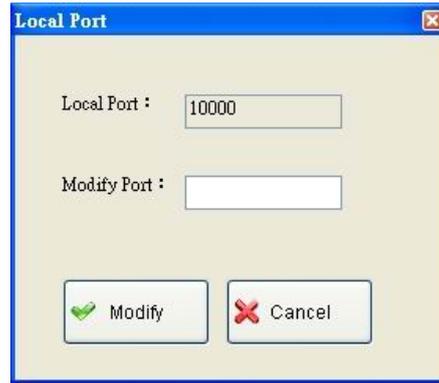
Date / Time	Message
2011/01/05 16:58:55	Remote Station ID "1" try to establish the connection, but can't find the match Module!! (GPRS) (IP: 192.168.0.111, PORT: ...)
2011/01/05 16:58:48	Modify a device "1" (Module Name=GT-540, Station ID=1)
2011/01/05 16:56:13	Remote Station ID "1" close the connection!! (GPRS) (IP: 192.168.0.111, PORT: 2924)
2011/01/05 16:55:46	Remote Station ID "1" established the connection!! (GPRS) (IP: 192.168.0.111, PORT: 2924)
2011/01/05 16:54:40	Add a new device "1" (Module Name=G-4500, Station ID=1)



Modify IP address:

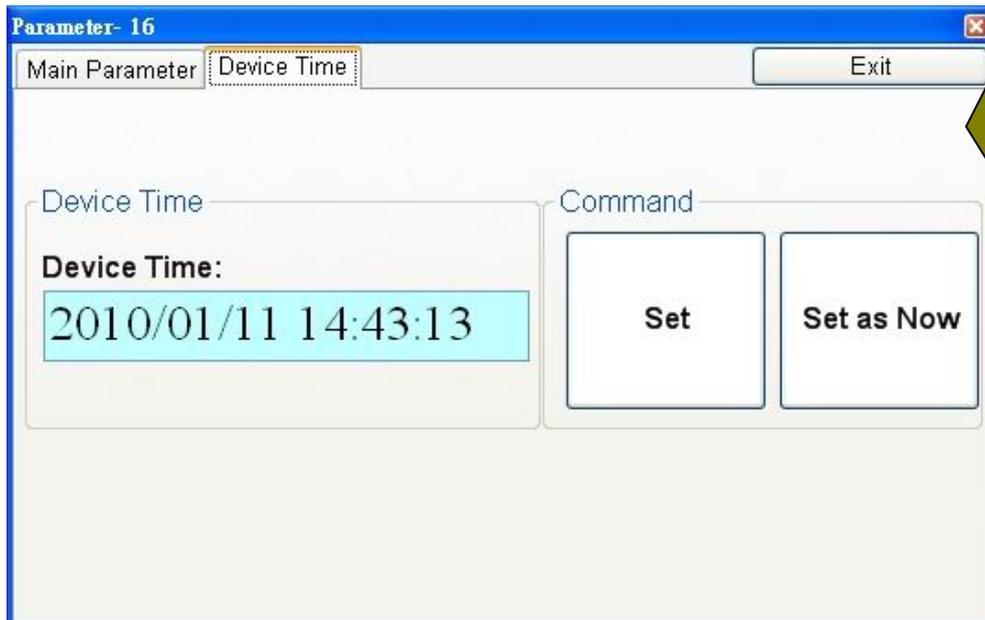
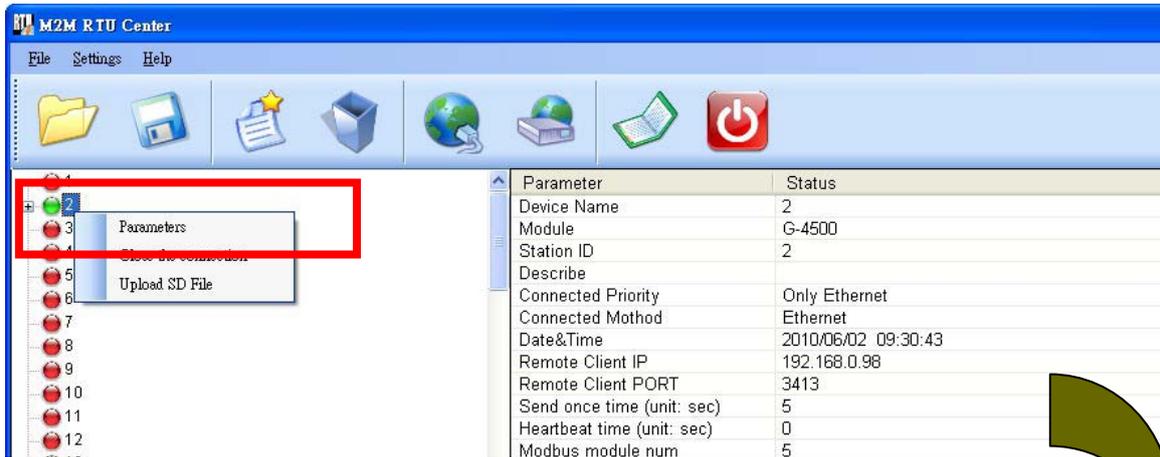


Modify Port



Q05 : If user finds the time/date of remote device that is wrong. How dose user do?

A05 : When the device connected to RTU Center, right-click the device and select Parameters => Device time to proofread the correct time on the RTU Center.



Q06 : If user wants to upload the SD file of GT-540, GT-540P or G-4500 RTU. How dose user do?

A06 : Right-click the device that user wants to upload and selects the “Upload SD File” item on the RTU Center. Then selects the file name that user wants to upload.

